



एआरएस एअरपोर्ट सर्विसेज
AI AIRPORT SERVICES

SAFETY ALERT

Aircraft Hold Height Limitation

Ref No: Safety/IM/02

Dated : 20 February 2024

Dear all,

It has been recently identified that the aircraft hold height limitations, as per our Ground Handling Operations Manual Part I (GHOM- I) guidance, was not observed at some of our stations.

This is a clear deviation of the aircraft ground handling instructions and SAFA violation, which cannot be tolerated and concerned staff will be held responsible.

The pictures below provide background for the referred event:



At all times, the aircraft loading and unloading process must be performed following the documented safety practices.

Kindly refer to AIASL Ground handling operational manual part I, Issue-5, Rev.0 dated 01 October 2022, under Chapter 2.12.3, which clearly states:

“Cargo/Baggage loading height inside holds should be limited to 3” below ceiling level ”

Moreover, SMS & QMS team at MAA, BOM, CCU & ATQ and ramp supervisors/ramp in-charges at outstations are required to be strongly encouraged to perform spot checks frequently to ensure strict adherence to the aircraft loading and unloading safety practices.

Any identified abnormality and/or deviation from the procedures must be timely reported through **hazard/safety reports**.

The implementation of the above to be strictly monitored and reviewed periodically.